

Innovating for Continuous Improvement Indiana Donor Network Participant Workbook

Connection Moment

A small improvement I've made recently—in work or life—that made a bigger difference than expected:

Innovation vs. Continuous Improvement

Innovation _____.

Continuous improvement _____.

Notes:

Habit 1: Notice Friction (See It)

Continuous improvement begins by noticing what everyone else has accepted.

What are examples of friction great leaders notice?

Where does friction show up in my work/team?

The Challenger

Great leaders don't just solve problems—they build problem-solvers.

My natural first response when someone brings me a problem is:

Questions I can ask to help others think before I help them solve:

Habit 2: Stay Curious (Explore It)

Great leaders (aka Challengers) don't have to be the source of every answer...They create the conditions for better thinking

Widen the Lens Activity

Current challenge:

Ideas/resources/perspectives from others (Widen the Lens):

What I noticed:

Borrowing Principles

An organization, team, or business that made something easier, simpler, faster, or better:

What principle could we borrow?

Habit 3: Experiment Small (Test It)

Don't wait for the perfect solution! Run a small experiment.

What causes us to spend so much time building solutions before we know whether they'll work?

Notes:

Continuous Improvement Cycle

Notice — Where's the friction?

Explore — What can we learn?

Experiment — What small test can we run?

Learn — What happened?

Adapt — What should change?

Application

The friction is:

Before we change anything, who do we need to learn from?

What's one small experiment we could try?

Action Items Prior to Next Workshop

One friction point I'll pay closer attention to this month is:

One person I need to learn from is:

One small experiment I'll try before the next session is:
